EN

CASA
PALMERA

Welcome

Your guide for Casa Palmera

Villa Instructions

- Check-in time: 15:00 | Check-out time: 11:00.
- An experienced concierge is available upon request to welcome you and assist you with all your requests, special demands and recommendations to explore the island.
- Doors open with a password.
- 2 Parking lots available.
- Guests must be aware that the staircase doesn't have any fence or protective barrel to hold on to.
- Please avoid direct contact with the fireplace.
- Children are recommended to be accompanied at all times, especially while using the staircase and the swimming pool for safety reasons.
- Shade and blackout blinds must be rolled up 100% before opening the windows, as due to the strong winds in the area they may tear.
- Windows must be closed for the A/C to work efficiently.
- Parties in the villa are not allowed.
- Quiet hours are to be respected.
- Smoking is not allowed indoors.
- Please keep all outdoor, indoor areas, as well as the pool, clean.
- It is prohibited to use BBQ equipment on days of strong winds or extreme weather conditions.
- We are not responsible for any loss of your personal items during your stay.
- Please do not leave cars or objects on the street to avoid prohibiting the traffic.
- A gardener is scheduled to visit the villa every Saturday at approximately 11:00 a.m.
- Minimum operational setpoint for cooling: 22°C.

Villa Instructions

- Visits are not allowed. Only the residents can access the house. In the event of a violation, the owner has the right to request the immediate removal of the guests from the villa, without being obliged to refund the corresponding amount to the guest, while retaining the right to request compensation for the use of the facilities by persons not included in the agreed number of the reservation.

Facilities & Amenities

BBQ facilities upon request	Espresso machine	Fully equipped dining area
Pool & beach towels	Luxury bath amenities	High-speed Wi-Fi
Fireplace	Safety box	Wardrobe
Outdoor swimming pool	Exercise area	Sunbeds & outdoor furnishings
Fully equipped kitchen: Ceramic stove, microwave, oven, refrigerator, dishwasher	Housekeeping every 3rd or 4th day	Washing machine & dryer (maximum load weight for the dryer: 4kg)

Services at extra cost

You may ask for any groceries to be delivered to the villa prior to or during your stay
Private chef
Transfers and tours
Pets
Baby-sitting

Pool Regulations

01 Guests are advised not to swim alone.

02 Children should be supervised at all times when around the pool and not left alone even if they are familiar with swimming.

03 After sunset, no guest under 18 years old is allowed to use the pool. Night swimming is only allowed provided that pool and garden lights are on.

04 Take some time to digest after every meal before entering the pool.

05 Small items or hazardous objects are not allowed in the pool or around it.

06 In case of an accident or an incident such us leg cramps, do not panic and calmly get out of the pool and seek for first aid help.

07 Sports activities such as beach rackets which can cause injury or annoyance to the neighboring houses are not allowed.

08 Pets and other animals are not allowed in or around the pool.

09 It is forbidden to use the pool on days with bad and stormy weather conditions.

10 We are not liable or responsible for any accidents or injuries.

11 The swimming pool can be heated upon request. The cost is 35,00 € per day. Please note that a notice is required at least 3 days in advance in order to preheat the water.

Useful Contact Details

Police	100
Fire Emergency Service	199
Emergency Contact	112
Ambulance Service, National Emergency Aid Centre	166
Rhodes Hospital	+30 2241 36 0000
Poison Center	+30 210 7793 777

Wi-Fi Network	**casapalmera**
Wi-Fi Password	**@palmera@**

Scan for instant connection
to our Wi-Fi network.

Guidebook

Scan for fast access
to the instructions for use
of the devices.

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